



# H&S Telemedicine moving data not people!



General practitioners



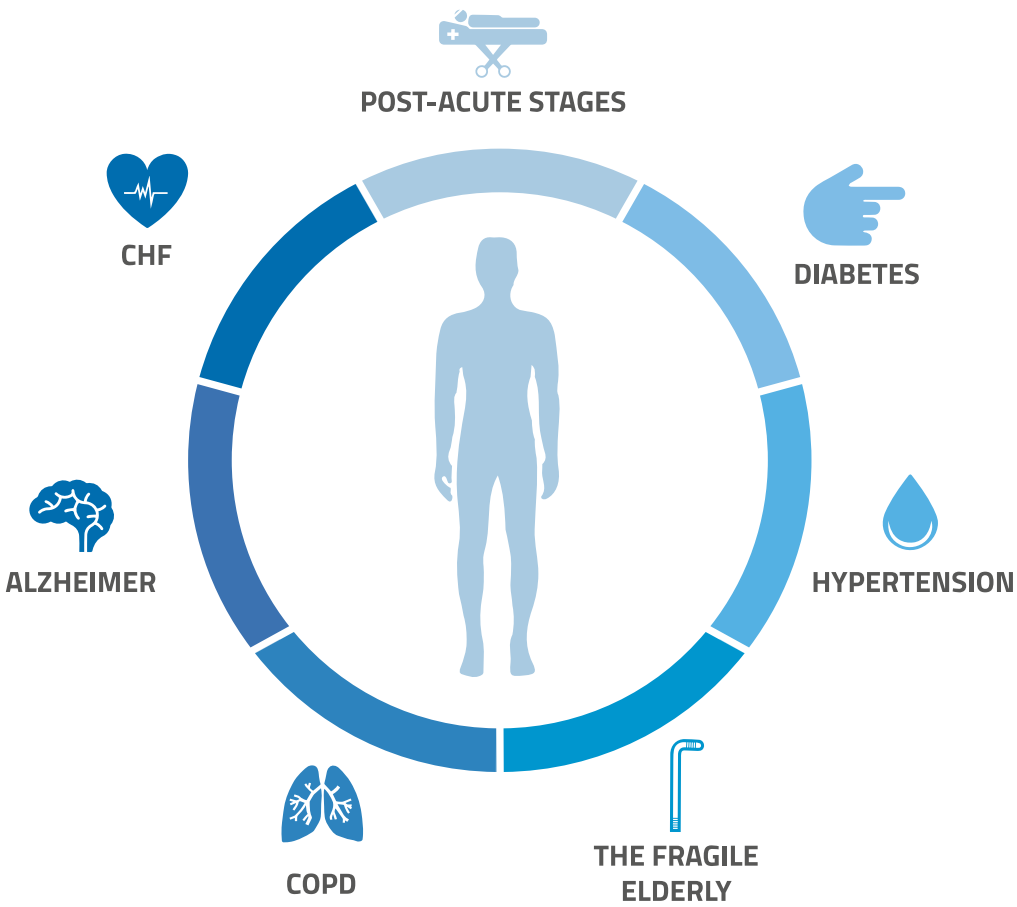
Tele Service

**HealthPlatform** is a homeware **system providing teleassistance and telemonitoring**. Thanks to its certified Class IIA medical devices, HealthPlatform offers support and assistance to those most in need, improving the quality of their lives and making the places they live in more comfortable and safer.

# THE TARGET

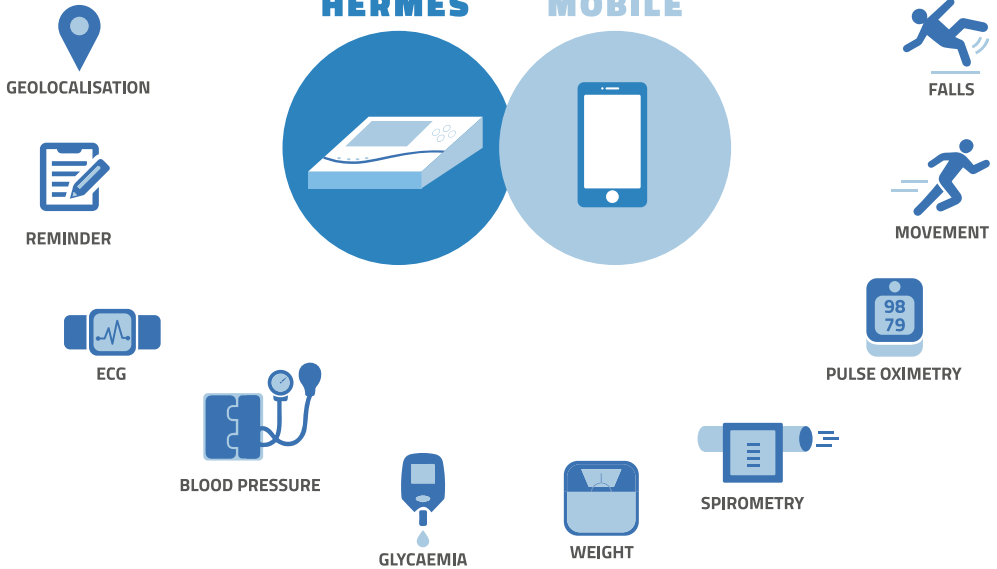
HealthPlatform is the ideal **remote healthcare solution** for **fragile people** in chronic conditions (the elderly, patients affected by chronic diseases, disabled and housebound people) and people in post-acute stages. This system is the

ideal solution to collect and record clinical, physiometric and environmental data. It can be applied in healthcare settings - such as hospitals, clinics, nursing homes, practices and medical centers-, at patients' home and for outdoor monitoring.



# THE HEALTH PLATFORM KIT

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Our tele-homecare system also includes a kit of user-friendly medical devices that the patients can use independently. The kit consists of certified Class IIA medical devices and includes the home gateway “Hermes” or a dedicated mobile application, and different measuring devices selected according to the patient’s condition and

medical situation.

**The medical devices are all wireless, allowing the patient to enjoy maximum comfort and freedom of movement.**

**Remote control and data transmission to the main platform are guaranteed by Hermes’ 3G/GPRS/LAN/PSTN transmission protocols.**

# WEBGATE

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Checking the data of remotely assisted patients **is possible by accessing the web interface of the platform via computer and mobile devices.** The system can manage several user profiles with different access and visibility levels. Data display shows the latest measurement, as well as the patient's histo-

rical measurements and permits the data trend analysis and any potential link between measurements. The collected data are stored in an **ISO 27001-certified data centre, ensuring data security and business continuity and having redundancy and safety features compatible with the stored data.**

# CALL CENTER

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"H&S qualità nel software" offers its clients and the professionals involved in tele-homecare a **dedicated Call Centre** service providing detailed information and support.

## ***The Call Centre service features:***

- first-level operational support and monitoring centre with specifically trained personnel
- single access to support services for both software and hardware issues
- 24h technical and system assistance, 365 days a year
- dedicated free phone number and e-mail address.

All contacts and questions made to the Call Centre are recorded and filed

- scheduled phone calls with the patients
- regular reports and final report on the services provided



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**H&S S.p.A.**

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